Below are steps to install, configure and test the P-800 Telex USB Audio Converter and the H-841, H-851 USB Digital Computer Headsets.

These steps were written for **Windows XP**. If you have another operating system, please refer to the website for documentation that refers to your version of Windows. Please read through these steps carefully and completely before you make any adjustments to the PC. At the end of the process, if you can record your voice in Sound Recorder, the USB device is correctly installed and configured. If you cannot hear any playback from Sound Recorder, please contact Telex Computer Audio Technical Support for assistance by one of the following methods:

1) Complete a help request form on our website: http://www.computeraudio.telex.com/support/index.html
2) Email to computeraudio@telex.com
3) Call 800-328-3771 x2

Both the Converter and the Headset load the same way. Two device drivers will be loaded, the USB Composite Device and the USB Audio Device. The drivers for the USB Composite and USB Audio Device are found in the Windows XP operating system. **Note**: You do not need an installation disk for either device.

1. Installation

a. Close down any program or you may have running on your computer.

b. Insert the USB plug of the device into an USB port on the computer, not a hub or a keyboard. The Found New Hardware Wizard should find a Telex USB Audio Device, then the USB Composite Device. After detecting the USB Composite Device, the computer will load the drivers for it. A powered USB hub might work after the installation is complete, but the USB device should be connected directly to the PC during the installation.

c. After the Composite Device is loaded the computer, another Telex USB Audio Device will flash through the Found New Hardware. The computer should then detect the USB Audio Device. After the computer detects the USB Audio Device, it will install the drivers for it.

To verify that installation has been completed, open the Device Manager. To open Device Manager, Click on **Start**, **Control Panel**. In the Control Panel, double click on the **System** icon. In the System Properties, click on the **Hardware** tab the click the **Device Manager** button, make sure *View Devices by Type* is selected.

Open the category, *Universal Serial Bus Controllers*, you should see the **USB Composite Device**. Open the *Sound Video and Game Controllers* and you should see the **USB Audio Device**.

If those two items are in the appropriate categories, you have the device installed. If you do not see either of the devices, please contact Telex Computer Audio Technical Support for assistance.

Note: DO NOT delete anything from the Device Manager—doing so can severely impair the functioning of the computer.

2. Configuration

a. In the **Control Panel**, click on *Classic View*, double Click on the *Sounds and Audio Devices* icon. In Sounds and Audio Devices Properties, click on the *Audio* Tab

b. In the Sound Playback Section, there is a window for a **Default Device**. Select Telex USB Audio Device as your Default Device.

c. Under the Default Device, there is a **Volume** button. Press the volume button. This will bring up a volume control slider. You will see three or four volume control sliders. Slide the volumes to at least half to start with. You may wish to adjust the volumes higher or lower after you have tested the device.

d. In the Sound Recording Section, there is a window for a **Default Device**. Select Telex USB Audio Device as your Default Device.

e. Under the Default Device, there is a **Volume** button. Press the volume button. This will bring up a volume control slider. Slide the volume to at least half to start with. You may wish to adjust the volume higher or lower after you have tested the device.

f. Ensure that there is a check in the box titled ***Use only default devices***. Click **OK** on the bottom of Sounds and Audio Devices and then close the Control Panel.

3. Testing

a. Open Windows Sound Recorder. To open Sound Recorder, click on **Start, Run,** in the **Open:** window type in **SNDREC32,** click OK

b. Click on **File**, then **Properties**. In Properties, click on ***Convert Now***. This will bring up the Sound Selection Window.

c. Change the **Name** Box to read **CD Quality** from the drop down list. Press **OK** to close the Sound Selection Window. Press the **OK** button on the bottom of the Properties and that will bring you back to the Sound Recorder.

d. Press the red record button and, speaking directly into the microphone, count to 10. The green line inside the black box will generally move and thicken slightly as you count. Press the stop button. Press the rewind button and then play. **If you hear your voice, then the device is installed correctly.**

If you did not hear your voice, please contact Telex Computer Audio Technical Support for assistance.

Frequently Asked Questions

It recorded in Sound Recorder great the first time but not the second, why?
When you close out of Sound Recorder and reopen it, Sound Recorder will revert back to Radio Quality. Reset to CD Quality and make a new recording.

Do I need to change to CD Quality to use other programs?
CD Quality is for the Sound Recorder program. You do not need to open Sound Recorder, change to CD Quality and then open your other program. Keep in mind the program you are using may have special settings you need to adjust.

Can I use the device in a hub?
Telex will not guarantee our products performance through third party hardware. For best results, you should plug the Converter\Headset into an USB port on the computer.